

# Customised Support

## Seaward Group

Simply Personnel Client

Established over 30 years ago, Seaward Electronic is the market leader of electrical safety test instrumentation.

Seaward is renowned for its commitment to continuous product development, innovation, and providing portable appliance test instruments on a global scale.

The company, based in Co. Durham, is dedicated to setting higher standards of quality and performance.

Though Seaward's heritage boasts decades of innovation and unrivalled expertise, Managing Director, Andrew Upton, knows that change must be embraced to build and secure a future for the brand, and strives to give culture and people a starring role in the future of the company.

Mr Upton manages a vast and varied workforce of over 150 staff, with a primary mission of aligning the knowledge of a 'middle-aged engineer who has worked in Seaward's Peterlee labs for 15 years', and that of a young graduate.

"Making those generations work in harmony is critical to our success," he explained in an interview.

While their long term people development and organisational goals are pursued, Croner have assisted Seaward with HR management for a number of years.

Before joining Seaward, Wendy Chaplin, Andrew Upton's PA, utilised Croner's Simply Personnel software some 15 years ago, after she introduced the system to her previous employer.

"I joined Seaward over 10 years ago now, and always wanted to implement Simply Personnel," Wendy remembers.

Without a robust HR system in place at the time, Wendy saw a need for the employee management software she had used in the past.

"Nine years later, I got the go ahead, and found that Simply Personnel had improved 100% since I had last used it.

"We currently have the Personnel Manager, Self Service and the Training Modules, all of which cater for all of my needs. Our Simply Personnel trainer, Michael Chapman, and the technical support team, have been so supportive in my journey and I couldn't thank them enough."

Simply Personnel is a fully-hosted and secure online software which helps to lighten HR admin and produce clear, transparent reports. The system is provided on a modular basis, so that many organisations can benefit from the support that they specifically need.



When asked about the benefits of their Simply Personnel modules, Wendy says:

#### **Personnel Manager**

"Great tool to keep all of your information all together, quick and easy to use as a Administrator. Great value for a medium size company to use. The reports are excellent as well as putting together bespoke reports to meet each manager's needs."

#### **Self Service**

"Has eliminated our paper system and it allows the employee to take charge of all their own holidays. Great tool for the managers to keep a check on who's off at a glance. Self Service also allows the individual to be in total control to personal information etc. Very powerful."

#### **Training Manager**

"Excellent and powerful tool. This has helped in our BSI accreditation in allowing them to see that each employee has been trained up in every aspect of their role. British Safety Standard were more than happy that we were using a system like this."

Also available from Simply Personnel is:

**Time and Attendance:** Monitor and improve attendance by recording clock entries. Build your own standard or complex shift patterns, and produce a payroll extract to ensure staff are paid proportionately to hours, reducing admin time and risk of pay disputes.

**Recruitment Manager:** Map your entire recruitment process and store all recruitment details in one secure place. Automated correspondence saves you time by keeping applicants informed of progress, and ensures a solid audit trail to mitigate any risks.

**Rota and Rostering:** Use flexible worksheet formats to allocate shifts, and remove the panic of changing shifts at short notice by monitoring staff coverage, ensuring that each shift has sufficient personnel.

To find out more about Seaward's services, please contact **(0)191 586 3511**.

To enquire about how Simply Personnel can benefit your organisation, please contact **0808 145 3386**.

